



Netintegrity Inc.
www.Netintegrity.net

**Fully Intergrated Property & Maintenance
Management Software**

iTCare Consulting™

Netintegrity Implementation Methodology Promotes Business Success

Netintegrity Consulting

- Unified proven methodology
- Flexible customer tailored implementation options

iTCare OneTeam

- Cooperative project between Netintegrity consulting team and you
- Scope depends on your business requirements
- Delivers implementation support and assistance for:
 - Implementation Plan design
 - Customized business processes
 - Organization Centric Complex workflows
 - Data conversion and upload
 - Implementation of INFO-Tracker advanced or optional modules
 - Integration with other applications
 - Parallel Run Support
- Post Training Assistance
- Onsite going live assistance

iTCare Assistant

- Customer-driven implementation
- Netintegrity provides requested services only
- Defined scope
- Fixed price
- Netintegrity provides guidance

Why iTCare Consulting?

Most businesses know that the initial deployment of new technologies can be a single most important step in determining the long-term success of such endeavor. One segment in technology where it is especially critical for management to take ownership of newly acquired technology is with enterprise business management software solutions since such applications are designed and integrated to manage all aspects of your business.

Netintegrity uses a proven methodology based on best practices gleaned from fifteen years of deploying the INFO-Tracker solutions to our customers. We call this methodology "iTCare Consulting."

The iTCare Consulting approach has six key elements that are evidenced in all customer Implementations: large and small. These elements consist of:

1. **Getting to know Each Other:** Initial understanding of business requirements
2. **Design the Road Map:** Implementation Plan and Organizational Review and Analysis
3. **Getting on the Road:** Identify Configuration Requirements
4. **Adapt the Road Map:** Deployment
5. **Implement The Road Map:** Optimization.
6. **Maintain The Road Map:** Realizing the benefits of your investment in technology

iTCare Consulting: OneTeam

Because the scope and complexity of companies differ, Netintegrity delivers iTCare Consulting in several ways. The most popular option, especially for mid to large-sized businesses, is called iTCare OneTeam: this is a cooperative project, jointly managed by a Netintegrity iTCare Consulting team and the customer. This implementation option supports customers with a variety of requirements, such as need for customized business processes, review and implementation of complex workflows, implementation of INFO-Tracker advanced business modules and where required integration with other applications.

The mandate of the iTCare OneTeam is to manage the implementation process providing continuing support and guidance to management, customer's implementation team as well as business users. From identifying step by step processes and timelines to designing data conversion requirements, to overseeing training and post implementation support, the iTCare OneTeam is always there to lend a helping and knowledgeable hand. The inclusion of all of the above mentioned activities in the implementation plan is only available in OneTeam implementations. All managed engagements are designed together with the customer and a dedicated iTCare Consulting project team. In view that the scope of each project is dependent on customer specific business requirements, prices vary accordingly.

iTCare Consulting: Assistant

The same iTCare Consulting methodology can be leveraged in a more limited scope for select companies when certain criteria are met. For customers who want to assume responsibility for their own implementations, scalable customer tailored implementation assistance is available from iTCare Consulting team. Customers choosing this option need to ensure there is a dedicated team or individual to assume implementation project leadership role within the organization.

To find out more contact Netintegrity Inc. at 1-800-231-5162 or visit www.netintegrity.net

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Fully Intergrated Property & Maintenance Management Software

iTCare Road Map

- Industry leading implementation delivery methodology
- Planned Implementation System
- Implement YOUR Plan
- Best Practices processes

Because the iTCare Assistant option is for companies with internal capability as well as desire to manage their own implementation, providing their business requirements align with standard implementation offerings from Netintegrity's iTCare Consulting team, the duration of implementation and deployment is short, and is being contained to the functionality being deployed.

Under this delivery method, the degree of assistance from Netintegrity, including implementation scope, its depth, guidance and consulting are based on customer selected specific set of tasks, services and functions to be delivered by Netintegrity during each phase of implementation and deployment of INFO-Tracker.

In order to meet all set out objectives in a quickest time possible, an aggressive meeting schedule to which the customer must commit to will be required to facilitate rapid deployment. The benefit of utilizing iTCare Consulting methodology and resources is the opportunity to take advantage of many years of successful implementation experience from a pool of professionals who are the best of breed in their field of expertise. The working industry knowledge shared by the iTCare Consulting team is extensive, offering a wealth of hands-on knowledge from the field in each segment of property management. This extensive pool of knowledge and resources will enable you to ensure success of your INFO-Tracker implementation, and to assist with rapid end user adoption of new technology, and to increase organization-wide productivity as well as profitability.

iTCare Consulting: Road Map

iTCare Consulting™ is a complete turn-key suite of professional services, training and support designed with one goal in mind — your implementation success. The iTCare Consulting™ helps you to get up and running and then ensures that you get continuous value from your INFO-Tracker investment.

Applying many years of industry knowledge and following INFO-Tracker **RoadMap** methodology, iTCare Consulting™ Professional Services will help you implement INFO-Tracker integrating your business processes with technology in order to establish a platform from which you can dramatically improve and grow your business while reducing costs from your operations.

iTCare Consulting™ professionals have extensive expertise implementing INFO-Tracker in every segment of Property Management Industry, including Residential, Commercial, Condominium, Rental (3rd Party) Management, Non-Profit just to name a few. Depending on your company size, budget and resources, iTCare Consulting™ has the implementation approach that's right for you.

Reliable
Industry Smart
Dependable