



Netintegrity Inc.
www.Netintegrity.net

Fully Intergrated Property & Maintenance Management Software

INFO-Tracker Software as a Service Solution

Turn-Key Property Management Software Solution from a single Vendor

INFO-Tracker SaaS

INFO-Tracker Dedicated Hosting delivers security and dependability you need along with the option to quickly scale your environment as your business grows. More importantly, our hosting solution delivers “a piece of mind” through most advanced: security, network, storage, application and more.

- **24/7/365 support from centralized Network Operations Center**
A three-tier support model provides comprehensive incident management, response and resolution
- **Ironclad Security**
 - ☑ 24/7/365 on-site staffed technicians and security personnel with a dedicated guard room, protected by ballistics-rated glass
 - ☑ Electronic badge card key and PIN access
 - ☑ Motion-activated digital security cameras, both inside and outside the facility
 - ☑ Biometric authentication readers on data center access doors through a mantrap entrance
- **Fire Detection & Suppression:**
 - ☑ Multiple-zone dry-pipe pre-action fire suppression system
 - ☑ Incipient early warning fire detection system
- **Fully redundant, uninterrupted power**
- **State-of-the-art SAS 70 Type II certified data centers**, backed with 100% power uptime SLAs.

Always On

With INFO-Tracker Dedicated Hosting, downtime is not an option. Our infrastructure expertise and power are available every second of every day to support your business.

We provide mission critical platform.

INFO-Tracker SaaS, Dedicated Hosting Solution

In today's economic market place, every business is under pressure to do more with less. Imagine having access to a state-of-the-art IT infrastructure at a fraction of what you pay today. The INFO-Tracker Dedicated Hosting Solution allows you to do just that. You are able to preserve precious capital using our hosted solution resources as a fully outsourced service — this way you can focus on your business and not the IT infrastructure.

Our hosting solution includes:

- **Physical IT infrastructure:** servers, routers, firewalls, switches and storage devices.
- **24/7 full-service management**, monitoring and support, with unlimited potential for growth.
- **Impenetrable and secure environment** including external access as well as within the data centers.
- **Real-Time Access from anywhere at any time** - high speed connection to INFO-Tracker File Server available 24x7x365.
- **End-to-end INFO-Tracker support:** A dedicated iTCare Support team with toll-free help desk support is in place to provide fast, knowledgeable assistance.
- **Service Packs and Upgrades:** regular system maintenance performed to ensure that your INFO-Tracker is always running smoothly.
- **Data Management:** Preventative data maintenance performed monthly to ensure optimum performance of your database.
- **Data Back-Up & Disaster Recovery:** comprehensive disaster recovery services including daily back-up and recovery procedures,

With all of the above, the INFO-Tracker Dedicated Hosted Solution is designed to serve as the primary building block for INFO-Tracker ensuring that your business can depend on it.

Experience the Netintegrity Difference

With us, your infrastructure and INFO-Tracker are maintained by certified experts with the experience to make your environment meet and exceed the constantly changing demands. All Netintegrity hosted services are backed by technical experts across many segments of IT industry which your business can never exhaust. Our people are the best of the best, both behind the scenes and on the front lines. And they have one objective: to keep your business running, consistently and securely.

Delivering Security Your Business Requires

Security and availability are the most critical components in any system which contains your business data. As you need to assure your customers that their information is safe with you — we take every step possible to ensure that your data is secure and yet accessible. The INFO-Tracker has been developed from the ground up with multiple layers of data redundancy for comprehensive security and business continuity which include: availability, integrity, and confidentiality. Coupled with our business practices, you can be assured that your data is accurate, accessible and secure.

The Netintegrity dedicated hosting service, is a proven information technology outsourcing solution that simplifies your operations while giving you affordable access to advanced technologies and expertise around the clock.

 To find out more contact Netintegrity Inc. at 1-800-231-5162 or visit www.netintegrity.net



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Management Software

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Competing in this new economic climate, while delivering a consistent level of service, requires organizations to rethink their IT delivery strategies and core competencies. The economic slowdown has reduced operating budgets and staffing – yet business demands are continue to grow.

As organizations seek to reduce costs and risks, some might find that turn-key outsourced Property and Maintenance Management Solution from Netintegrity will provide the best value where organizations are able to take advantage of vast set of experience and knowledge across many areas of Information Technology and Development, allowing them to focus on true core competencies, and improve business flexibility and financial viability.

Security & Reliability

At the Datacenter security measures are upheld to rigorous standards. Proximity card entry, camera-recorded server room access, and a perimeter security system all protect our main and datacenter facilities. These security components ensure only Datacenter certified Server Engineers have direct access to the datacenter and individual servers. This restricted access ensures maximum security when maintaining, upgrading, and troubleshooting servers right in the racks.

What is INFO-Tracker SaaS?

The INFO-Tracker SaaS Dedicated Hosting Solution is more than just connection to INFO-Tracker. It is about guaranteed user access to INFO-Tracker, coupled with state of the art service delivering to customers an outsourced turn-key, end-to-end business and enterprise solution.

We define ourselves by the level of service we deliver for each and every client. Our goal is 100% satisfaction, 100% of the time. Not only do you get customized, award winning dedicated hosting, you gain a partner who understands how important it is to maintain the technology supporting your business.

Over the years delivering INFO-Tracker Solutions OnDemand, Netintegrity has established a track record of providing organizations with state-of-the-art outsourced applications supported by IT and industry experts. Some of the offerings are:

- Deployed on a dedicated and scalable infrastructure specifically designed for the solution at hand.
- Rooted in industry best practices across a wide breadth of domains.
- Backed by a 99.95 percent uptime warranty for near around-the-clock availability.
- Supported by a vendor with almost 20 years of customer satisfaction experience

The INFO-Tracker SaaS Solution offers OnDemand a Software-as-a-Service (SaaS) and Enterprise Hosting solutions. Whatever your deployment timelines, staff involvement and business requirements, these fully managed delivery and service solutions will help you get up and running with minimum upfront costs instantly providing competitive advantage.

Why INFO-Tracker SaaS?

Enterprise hosting options suit organizations that do not wish to invest into internal IT infrastructure and do not have the need or budget for the internal IT staff. INFO-Tracker software delivered as a service includes offerings for organizations that require quick deployment of new solutions, in order to be up and running in short period of time without the need for technological investment. When you need the combination of affordability, low risk and fast "time-to-solution," consider INFO-Tracker Enterprise-Wide Property and Maintenance Management Software Solution delivered to each of your users a Hosted Service. INFO-Tracker Solutions OnDemand delivers true flexibility to grow your business, users and skills. As INFO-Tracker becomes the cornerstone of your property, asset or maintenance business, Netintegrity offers complete timeless flexibility to migrate INFO-Tracker to an on-premise license should a need in delivery method provide your organization with a more cost-effective infrastructure solution.



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The INFO-Tracker SaaS Hosting Solution

includes a fully secure and isolated network with 24 x 7 x 365 access for authorized users including the following:

- ☑ INFO-Tracker File Server configured with:
 - Windows Server Licensing
 - Terminal Services Licenses
- ☑ Managed data backups
- ☑ Dedicated Firewall
- ☑ Dedicated VPN (Virtual Private Network)
- ☑ Anti Spam Filtering
- ☑ Anti-Virus Monitoring and Scanning
- ☑ Spyware Protection and Monitoring
- ☑ Intrusion Protection
- ☑ Monthly File Server Maintenance
 - Windows Server Operating System
 - Protection software patches and update installation and configuration
- ☑ 99.99% Uptime Network Guarantee
- ☑ 100MB Bandwidth of up to 1TB
- ☑ Hardware **replacement guarantee**
- ☑ **100% Uptime** critical infrastructure **Guarantee** – Power, cooling, security
- ☑ 24 x 7 x 365
 - Hardware Monitoring
 - Network Monitoring
 - Hosting support (hosting network availability only)
- ☑ Single Source Solution
- ☑ Most advance Security Management
- ☑ State of the Art Technology
- ☑ Domain Registration
- ☑ Secure Webhosting (when selected)
- ☑ Regular Maintenance

Benefits of INFO-Tracker SaaS?

The INFO-Tracker SaaS Hosted Solution offers many benefits including:

❖ 24x7x365 Customer Service & Support

- Our hosting support centers are staffed around the clock
- Every single day around the clock experts in every area of technology (networking, communications, email, development, security and more) are on hand to maintain your hosting server and its operating environment
- We are your outsourced networking and application infrastructure business partner

❖ Expert Assistance & Maintenance

- With 99.99% Uptime Guarantee you can rest assured that the access to INFO-Tracker will be available at all times.
- The real value to you as a customer is the broadness of knowledge and technical expertise that will be available to you, otherwise not affordable. Behind the scenes, there are MANY experts in the field of technology all of which are there to provide a helping hand should a need ever arise.

❖ State of the Art Datacenters

Designed and maintained by Server and Network Engineers, the INFO-Tracker (ASP) Hosting facility is over 18,000 square feet of state-of-the-art datacenter space. The redundant power, security, environment, and connectivity systems running the facility work seamlessly to maintain 100% uptime. In fact, we guarantee it.

- The datacenters are SAS70 Type II and PCI Level 3 certified.
- The network features multiple Tier 1 Gigabit Ethernet connections with diverse fiber conduits.
- Redundant environmental, power, security and fire suppression systems protect your server.
- Additional internal controls available to Sarbanes-Oxley-obligated clients include:
 - Biometric screening to enter/exit Data Centers
 - Written client approval required to implement any change to the client production environment
 - Monthly meetings between the client and Netintegrity's Account Manager to review server performance in handling, client data, as well as ongoing/future client needs
 - Segregation of personnel job functions to ensure data integrity